

Success Story

Braintree Electric Light Dept.

mPower helps one of the nation's oldest utilities implement a fully integrated GIS & OMS solution

Background

Braintree Electric Light Department was founded by Thomas Watson and is one of the oldest departments in the United States.

The Challenge

Braintree Electric Light Dept. was searching for an outage management system that had call capture, response management, and dashboard components as well as the ability to integrate with their GIS.

The Solution

Integrator™ - Browser-based GIS & system integration with direct link to CIS and visual trace flow analysis.

mPower OMS - Browser-based dashboard with automated outage reporting and simple, intuitive interface with GIS.



Tapping the Power of Integrator™ & mPower OMS

Braintree Electric Light Department was fundamental in mPower's current OMS software solution. In December of 2009, BELD's electric operations supervisor and a colleague with direct involvement in the development of an OMS solution for an investor owned utility, worked with mPower to develop our first version of mPower OMS. In April of 2010, BELD had installed mPower OMS and the reception was extremely positive.

A month later BELD decided to move forward with the implementation of mPower's Integrator software. Integrator's advanced query building and reporting tools allow them to more easily streamline the optimization of their asset data. In addition, the ability to easily sort, search and report on historical outage data, helps the BELD plan and prioritize future asset management and maintenance efforts, saving time and money.

A decade later, BELD continues to use mPower's software to provide reliable services to their customers.